



DVR Remote Software Installation (Windows XP)

The Digital Witness DVR Remote software allows you to connect to any of your DVRs at anytime and from any location with Internet access. This means that you can review live site video or search archived video any time and from anywhere. Complete the steps below to download and install the latest DVR Remote software and connect to a site.

Minimum System Requirements

To install and use the Remote software, your computer should meet the following minimum system requirements.

- Windows 2000 or XP Operating System
- Pentium® III or Higher processor
- System RAM of 256MB
- Video Ram of 32MB (64MB recommended)
- Network connection
- Microsoft DirectX 9.0c Software

Before You Begin

Before you complete the download/installation process, you must uninstall any previous version of the DVR Remote software.

1. From the Windows desktop, select **Start > All Programs > Digital Witness > Uninstall DW Remote**. The **Remote Uninstaller** wizard displays.
2. Complete each page of the **Remote Uninstaller** wizard to uninstall the software.

Download and Install the Software

Complete the following steps to install the most recent version of the DVR Remote software.

1. In Internet Explorer, navigate to http://www.digitalwitness.net/support_downloads.php.
2. In the *Remote Software (Windows XP)* section, click the **Full Install** link. A **File Download - Security Warning** box displays.
3. Click the **Run** button. An **Internet Explorer - Security Warning** box displays.
4. Click the **Run** button. The **Remote Setup** wizard displays.
5. Complete each page of the **Remote Setup** wizard, selecting/entering information when prompted and accepting all installation defaults. When the installation process is complete, a reboot prompt displays.
6. Click the **OK** button to confirm the prompt and reboot your computer.

Launch the Software and Connecting to a DVR

Complete the following steps to launch the DVR Remote software and connect to a DVR.

1. From the Windows desktop, select **Start > All Programs > Digital Witness > DW Remote**. The DVR Remote interface displays.
2. Click the **Login** button. A login box displays.
3. Click the **Setup** button. The **Server Configuration** box displays.
4. Click the **Add** button. The **Add Server Details** box displays.
5. Complete the **Server Name**, **Server IP Address**, **Initial Display Mode**, and **Video Quality** fields, as appropriate.
6. Click the **OK** button to close the **Add Server Details** box.
7. Click the **Exit** button to close the **Server Configuration** box.
8. On the login box, from the **Server Name** list, select the DVR to which you want to connect.
9. Enter your user name and password.
10. Click the **OK** button.



Figure 1: DVR Remote Software Interface